

Additional services

MORE INFORMATION



1-800-10-551-5632

www.tnt.com

Additional services are explained in detail on tnt.com

Add-on Fee (USD, if not specified)

TIME DEFINITE

9:00 Express	50.00 per con
10:00 Express	40.00 per con
12:00 Express	30.00 per con

COLLECTION & DELIVERY

<p>Priority You can opt for prioritised handling from collection to delivery. Your consignment will be clearly labelled with our Priority sticker.</p>	13.00 per con
<p>Late Collection On demand collections can be arranged at an additional fee if you require your goods to be collected beyond the time of the normal TNT collection in your area.</p>	Call our Customer Service Hotline for more details: (+63 2) 551-5632 or toll-free 1-800-10-551-5632
<p>Saturday Collection/Delivery Collection on Friday for delivery on Saturday and/or collection on Saturday for delivery on Monday.</p>	Call our Customer Service Hotline for more details: (+63 2) 551-5632 or toll-free 1-800-10-551-5632
<p>Remote area service A remote area is defined as difficult to reach or remote location. This is determined by post code or town name. For an additional fee we will deliver (or collect) in these areas.</p>	0.50/Kg with a minimum of 10.00 per con
<p>Resolved Wrong Address If a destination address provided by the sender is incomplete or incorrect and TNT is subsequently not able to deliver the shipment, TNT will make every reasonable effort to find the correct address and deliver the shipment. An additional charge will be applied per shipment to cover the additional costs.</p>	13.00 per con

SHIPMENT HANDLING

<p>Additional Handling If you have shipments that are not suitable to be handled on our automated conveyor machinery or if they exceed our standard operational dimensions, we will ship them with an additional fee* to cover the additional handling costs.</p>	
<p>(1) Non Conveyable Charge applied to consignments when one or more of the items weigh less than 30 kgs and one or more of the dimensions exceed 1.2m(L)*0.7m(W)*0.6m(H). These are consignments that require separate handling as they cannot be handled on automated conveyor machinery.</p>	20.00 per con
<p>(2) Exceeding Dimensions Charge applied to consignments when one or more of the items weigh 30kgs or more and one or more of the dimensions exceeds :</p> <p>Express - 1.2m (L) * 1.2m (W) * 1.5m (H) Economy Express - 2.4m (L) * 1.2m (W) * 1.8m (H)</p> <p>* A consignment will be charged only once for additional handling. If your consignment is both exceeding dimensions & non-conveyable, the Additional Handling Exceeding Dimensions charge will be billed.</p>	20.00 per con
<p>Special Handling Non Stackable If your shipments require special handling & resources because they cannot be stacked, we will ship them with an additional fee to cover the additional handling costs.</p>	32.00 per con

ENHANCED LIABILITY

TNT automatically offer enhanced carrier liability on all express and economy express non-document consignments up to a maximum value of €25,000. If you wish to "opt out" of this service please write to optoutphilippines@tnt.com	1% of declared value with a minimum of 5.50 per con
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PAPER CONSIGNMENT NOTES & INVOICES

We can provide printed consignment notes and/or paper based invoices if you do not wish to transmit your data electronically and/or receive e-invoices.	
• Non-electronic consignment (Export only)	0.20 per con

CUSTOMS SERVICES

TNT's customs teams provide you with expert services to ensure your shipments follow a seamless process when it comes to customs clearance activities. Upon the receiver's request, we can perform additional clearance services. The detailed services can be found on tnt.com	
• Duties and Taxes Advancement (Advance of Funds) On request and additional fee, we can make sure that your shipment doesn't get held up by covering any duties or local taxes levied during customs clearance.	2% of duty and tax advanced with a minimum of PHP 600 per con