

TNT升級責任保障 讓您安枕無憂



TNT一直致力完好妥善地準時派遞您的貨件，不論是託盤裝運貨物、包裹或文件，我們均認真處理，絕不鬆懈。然而，為了避免貨物於運送途中遺失或損毀而引致損失，TNT特別推出升級責任保障，讓您加倍安心。

TNT為快遞及經濟快遞貨件提供保額更大的承運人責任保障，最高保額為25,000歐元或發票上所申報的貨物價值（以較低者為準）。此升級責任保障的費用則為發票上所申報貨物價值的1%或每票託運港幣38元（以較高者為準）。

請留意我們現時未能為往來下列國家的貨件提供升級責任保障（亦不會收取任何費用）：

- 阿富汗
- 剛果民主共和國
- 伊朗
- 伊拉克
- 象牙海岸
- 利比亞
- 尼日利亞
- 北韓
- 巴基斯坦
- 索馬里

不受保事項

此保障範圍受TNT一般條款及細則（尤其是第14及17條）所載的除外事項所約束，詳情請瀏覽：www.tnt.com.hk

除外事項例子包括（但不限於）以下情況：

- 因您或您的代理人蓄意失當行為而引致之損失或損毀
- 一般的滲漏、重量或容量減少，又或是一般的耗損
- 因貨物的包裝或準備不足或不當而引致的損失或損毀
- 因延遲而引致的損失或損毀
- 因使用由原子或核裂變及/或聚變或其他類似反應或放射性力量或物質所製造的任何武器而引致的損失或損毀
- 陸上戰爭風險

必須事前取得批准的高風險貨物：

此保障範圍受TNT一般條款及細則所載的除外事項所約束，詳情請瀏覽：www.tnt.com.hk

高風險貨物例子包括（但不限於）以下：

- 危險品
- 火器及其他武器及彈藥
- 文件、金錢及重要文件
- 牲畜、純種馬及生物
- 慈善物品或人道援助物品
- 建築模型及原型
- 古董及藝術品
- 由機械設備控制的運載空間所載的易腐貨物
- 海關限制貨物
- 玻璃及瓶子等易碎品
- 散貨
- 汽車
- 煙草、香煙及烈酒
- 貴金屬、寶石或珠寶、鐘錶
- 皮草及皮草服裝

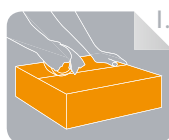
若託運貨物價值超過25,000歐元，TNT只會為首25,000歐元的貨物價值提供責任保障（及收取所需費用）。若閣下欲為價值超過25,000歐元的貨物安排保障，請於託運前聯絡TNT客戶服務熱線2331 2663安排報價及批核。

另外，特此請您注意，升級責任保障生效的前提條件是您需要支付相關費用。若您希望參與此升級責任保障計劃，請將您的公司名稱及TNT帳戶號碼電郵至optin-hkel@tnt.com。您參與保障計劃的指示將由TNT收到您的電郵當日起生效。

若您沒有參與此升級責任保障計劃，託運貨物只受TNT的一般條款及細則列出的有限責任保障，詳情請瀏覽：

www.tnt.com.hk

享用升級責任保障，步驟簡單如下：



1. 小心包裝託運貨件。



2. 按一般程序聯絡TNT託運貨件。



3. 標示貨件的總價值，而保障費用則僅為貨物價值的1%（不少於港幣38元）。



TNT Hong Kong
客戶服務熱線：2331 2663

www.tnt.com.hk



TNT Enhanced Liability. We've got you covered.



At TNT, our business is to ensure that your shipment, whether a pallet, parcel or document, arrives on time and in perfect condition. We take this responsibility seriously, but it is still prudent for you to protect your valuable goods against potential loss or damage in transit. That's why TNT Enhanced Liability gives you added peace of mind.

TNT offers enhanced carrier liability on all express and economy express consignments up to a maximum value of €25,000 or the declared invoice value of your goods, whichever is lower. For this Enhanced Liability cover, a fee of 1% of declared invoice value of goods or HKD38 per consignment, whichever is greater, will apply.

It is important to note that we are not able (and will not charge) to provide Enhanced Liability cover at this time to the following countries:

- Afghanistan
- Democratic Republic of Congo
- Iran
- Iraq
- Ivory Coast
- Liberia
- Nigeria
- North Korea
- Pakistan
- Somalia

Exclusions

The cover is subject to the exclusions as specified in our general terms and conditions (Clause 14 and Clause 17 in particular), available at www.tnt.com.hk

Examples of these exclusions include (but not limited to):

- Loss/damage attributable to the willful misconduct of you or your agents
- Ordinary leakage, loss in weight or volume, or ordinary wear and tear
- Loss/damage caused by insufficiency or unsuitability of packing or preparation of the subject matter
- Loss/damage caused by delay
- Loss/damage arising from the use of any weapon employing atomic or nuclear fission and/or fusion or other like reaction or radioactive force or matter
- War risks on land

High risk goods that are always subject to prior approval

The cover is subject to the exclusions as specified in our general terms and conditions, available at www.tnt.com.hk

Examples of high risk goods include (but not limited to):

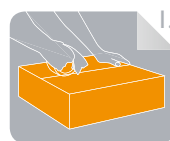
- Hazardous goods
- Livestock, bloodstock and living creatures
- Antiques and objects of art
- Breakables such as glass, bottles etc
- Tobacco, cigarettes and spirits
- Fire arms and other weapons and ammunition
- Charity goods or humanitarian aid
- Perishable goods carried in a cargo space controlled by mechanical equipment
- Bulk goods
- Precious metals, stones or jewellery, watches
- Documents, money or valuable paper
- Architectural models and prototypes
- Goods subject to customs excise
- Motor vehicles
- Fur and fur garments

Note that where a consignment has a value in excess of €25,000, TNT will cover (and make the necessary charge) the first €25,000 value of goods only. If you would like to arrange cover for a consignment where the value is in excess of €25,000, please contact TNT Customer Service Hotline at 2331 2663 to gain your quotation and approval before shipping.

Kindly note that the effectiveness of Enhanced Liability cover is conditional upon your payment of the indicated charge. If you want to participate in the Enhanced Liability cover, please send an email with your company name and TNT account number to optin-hkel@tnt.com. Your opt in instruction will be effective from the day we receive your email.

If you are not under our Enhanced Liability cover, please note that your consignments will be covered by our standard terms and conditions, which offer a limited liability. For more details please visit www.tnt.com.hk

Enhanced Liability. Your shipment covered as easy as 1-2-3:



1. Pack the contents of your shipment carefully.



2. Book your consignment in the usual way.



3. Indicate the full value of your shipment. Coverage costs just 1% of the goods' value (>=HKD38).



TNT Hong Kong
Customer Service Hotline: 2331 2663

www.tnt.com.hk

